



Creative Stone

Environmentally Conscious Concrete Designs

How to Care for & Maintain the Natural Beauty of Your Creative Stone Product

Concrete is, just like any other natural stone such as marble, a porous material that without sealing will stain. That is why we use a 3rd generation high-performance penetrating sealer to protect your product. The sealer has excellent stain and heat resistance properties, but please follow these guidelines to ensure that your Creative Stone product will maintain its natural beauty for a long time.

Spills & Stains

Although rigorous stain tests have shown no stains from vinegar, red wine, oil, lemon, bleach, mustard (and other common household substances) when left on the surface for 15 hours, the surface is not stain proof. We recommend that you look after your Creative Stone product well by trying to **attend to spills as soon as they occur**. If you notice discolouration on the surface, you'll find that it most likely will dry out and disappear. But for stubborn stains use bleach to eliminate the spot, and then rinse the surface with water to avoid leaving bleach on the surface.

Heat

Creative Stone concrete products have very good

heat resistance. However, as many other natural stone materials, it may be damaged by sudden and rapid temperature changes so we recommend **not putting pots and pans straight onto the surface**.

Scratching

Using sharp objects directly on your Creative Stone concrete will damage the sealer, and doing so may dull your knife, so **always use a chopping board** on top of your countertop.

General Cleaning & Maintenance

We recommend using only **mild detergents** to clean your Creative Stone product. Avoid using harsh or abrasive chemicals as well as scratching scrubbing pads. Buff with a soft cloth and wax for extra protection and shine.

Creative Stone Concrete Designs Limited 1 Year Warranty

Creative Stone Concrete Designs CC hereby issues a limited warranty to the purchaser of Creative Stone products that the product will be free from manufacturing defects for a period of 1 year from the date of installation. It will only cover the original owner, where the product has been installed by Creative Stone, once the product is fully paid and this warranty is signed by both parties, and will at all times be subject to the following terms and conditions:

Exclusions:

- Instances where full payment has not been received within 10 days of completion and signed approval of work
- Instances where care and maintenance guidelines (as stated above) have been neglected
- Instances where the product has not been used for its specific purpose, where it has been used improperly or been abused
- Damage incurred by non-Creative Stone construction or contractors on the installation site
- Instances where the product has been moved from its original installation
- Scratches
- Chemical damage
- Natural colour and aggregate variations
- Indirect or related costs or expenses incurred

Signature Creative Stone Representative:

In order to activate warranty all fields must be completed

Purchaser Name: _____

Installation Address: _____

Telephone: _____

Email: _____

Date: _____

Signature: _____
